



Virtual Internet and Telecommunications Laboratory of Switzerland

Experience Report and Feedback Form for Students

Dear VITELS student,

we hope you enjoyed the laboratory from the beginning up to the end.

VITELS is in a constant change, we try to improve the modules all the time. The modules are built and maintained by different partners; therefore they have different approaches and tools in their modules.

- | | | |
|----|---|----------------------------------|
| 1) | Linux Installation and Configuration | University of Genève |
| 2) | Simulation of IP Network Configuration | University of Bern |
| 3) | Configuration and Performance Evaluation of a Real IP Network | University of Genève |
| 4) | Client/Server Programming | University of Neuchâtel |
| 5) | Protocol Analysis | Technical University of Fribourg |
| 6) | IP Security | University of Bern |
| 7) | Firewalls | University of Fribourg |

Your feedback helps us to improve VITELS. This questionnaire contains two sections:

- a) Experience Report
- b) Feedback

In the report section, you are asked to describe your learning experience with a specific module. Your tutor will distribute the modules among the students, in order to prevent that everybody writes about the same module. The feedback section allows you to provide feedback about all modules. You will be asked to assess specific areas or aspects of the course and to specify the concerned modules. For questions 16 and 17, it is recommended to give a short comment explaining what you specifically refer to in the module

a) Report

Please shortly describe your learning experience with the module _____ from the beginning up to the end. Make sure to mention the major positive experiences (“aha” and insights) as well as negative ones (problems and obstacles).

b) Feedback

1) Gender

☐ Female ☐ Male

2) First Language

☐ English ☐ French ☐ German ☐ Italian

3) Organization (where do you study?)

4) Study branch (what do you study?)

3) What kind of computer did you use for this course? (multiple selections possible)

☐ Home Computer ☐ Work-Station ☐ Laptop

☐ Other: _____

4) Operating System (multiple selections possible)

☐ Windows: ☐ 98 ☐ NT ☐ 2K ☐ XP ☐ Linux ☐ Unix ☐ Mac: ☐ 9.x ☐ X

☐ Other: _____

5) Connection (multiple selections possible)

☐ LAN ☐ ADSL/Cable ☐ ISDN ☐ Modem 56kbps

☐ Other: _____

6) Web Browsers (types and versions)

Answer: _____

7) Place of pre lab work (multiple selections possible)

☐ Home ☐ Office ☐ University, School..., _____

8) Place of lab work (multiple selections possible)

☐ Home ☐ Office ☐ University, School..., _____

9) Place of post lab work (multiple selections possible)

☐ Home ☐ Office ☐ University, School..., _____

10) What was the best pedagogical* contribution or strength of the course? Why?

11) What was the worst pedagogical* contribution or strength of the course? Why?

12) What kind of learning activities could have been added?

13) What kind of learning tools could have been added?

14) Is there any need that you perceived as you worked and that was not fulfilled?

15) Do you have any suggestion to enrich our learning activities / learning tools?

16) Could you recommend this course to others?

* pedagogical simply explained: think of a video game and the parts of it as pedagogical contributions. The story is one, the graphics and the sound are others.

16) If you did **not** like some parts or aspects of the course, indicate the areas and the specific modules that caused problems: (Make sure to provide a brief comment explaining the problem and identifying to which module it applies)

Area/Module	1	2	3	4	5	6	7	Comments
Connectivity - download speed								
Connectivity - uptime of the lab systems								
Own hardware								
Own Software								
Course Software								
Reservation system								
Was the content adapted to the learning objectives?								
How could the content be improved?								
Quizzes								
Feedback of the tutors - quality								
Feedback of the tutors - quantity								

17) If you **especially like** some parts or aspects of the course, indicate the areas and the specific modules that are concerned: (Make sure to provide a brief comment explaining the problem and identifying to which module it applies)

Area/Module	1	2	3	4	5	6	7	Comments
Connectivity - download speed								
Connectivity - uptime of the lab systems								
Own hardware								
Own Software								
Course Software								
Reservation system								
Was the content adapted to the learning objectives?								
How could the content be improved?								
Quizzes								
Feedback of the tutors - quality								
Feedback of the tutors - quantity								

18) Anything that was not covered above:
